

Louisiana Broadband Mapping Program

Frequently Asked Questions

1. **Do I need a new username and password for each update submittal when logging onto the ftp site?**

Yes.

2. **If I'm submitting additional data do I need a new username and password when submitting to the ftp site?**

Username and passwords expire after seven days. You may submit or log on to the ftp multiple times within that seven day period. After seven days, you will need a new user name and password.

3. **How do I obtain a user name & password?**

Please contact Vicki Munn, 225-923-8385, vmunn@mbakercorp.com

4. **I've logged on to the ftp site and it won't let me on, what should I do?**

If you have unsuccessfully input your password more than 3 times, your account will need to be reset.

5. **Can I access my files after they have been uploaded to the ftp site?**

No. Once the files have been uploaded to the ftp site and you log out, then the files are moved to a secure server.

6. **If I have no update, do I need to submit additional forms or maps?**

No, but you do need to let the appropriate outreach person know.

Please contact Vicki Munn, 225-923-8385, vmunn@mbakercorp.com

7. **If our service area and service offerings, including broadband speeds, have not changed, but some of the community anchors have changed, are we required to submit new data?**

Yes, but only the information that has changed for the community anchors.

8. **Can I send you the FCC's Form 477 data as my data submittal?**

Yes, but because Form 477 data reports broadband service to the census tract level, we will need to know if each reported census tract is served completely and if not, we need to know which census blocks are not served.

9. **I don't have GIS software, can I submit a jpeg image of my service area?**

A spatial representation of the service is acceptable provided the information identified in the Quick Start guide has been supplied

10. **I'm gathering data for 2 different companies, do I need 2 different login names and passwords for the ftp site, or can I submit data for both companies with one username and password?**

You need a username and password for each company and submit each separately.

11. I can't get the data submitted by the deadline. What should I do and will I be penalized somehow?

You will not be penalized by anyone. Submit the data as soon as possible or wait until the next update submittal but communicate your intentions with us.

12. Will I receive a pdf of our service area to review before the data is submitted to NTIA?

Yes. If you submit new or updated data, you will receive a pdf map of your service area to review and verify. You will be given a certain amount of time to review the map and respond with any errors or changes before we consider your information correct and submit it to NTIA.

13. You sent me a PDF map of your interpretation of our service area, but you are showing service in areas outside of the boundary areas that I sent to you. Why is that?

We show service area to a Census Block level for data in a census block less than 2 sq. miles. So, if any point in a census block less than 2 sq. mi. has service, then the entire census block is shown, not the boundary you sent us.

14. What if I only have tabular data?

This could be acceptable provided we are able to translate that tabular data into something spatial – served addresses, census block IDs, road segment TLID (Census Tiger Line Identifier)

15. What version of Census data do I use?

2000 Census for Spring 2011 data submission, and it may change to 2010 Census data for the Fall 2011 data submission but nothing is finalized yet.

16. What formats can you accept? (i.e. mapinfo)

We can accept any GIS software format, Google Earth KML/KMZ, tabular data

17. What constitutes a complete dataset?

A. Broadband Service Availability in Provider's Service Area provided in either of the following formats:

Wireless and Wireline Broadband Service Availability

- *Address Data (Preferred but optional)*
 - *Provider Name*
 - *DBA Name*
 - *FRN*
 - *ID (sequential and unique)*
 - *End-User Address*
 - *End-User Building Number*
 - *End-User Prefix Direction*
 - *End-User Street*
 - *End-User Street Type*
 - *End-User Suffix Direction*
 - *End-User City*
 - *End-User State Abbreviation*
 - *End-User Zip Code*
 - *End-User Zip Plus 4*
 - *Category of End-User*
 - *Technology of Transmission*
 - *Max. Advertised Downstream Speed*
 - *Max. Advertised Upstream Speed*
 - *Typical Downstream Speed*
 - *Typical Upstream Speed*

OR

- *Census Blocks > 2 Square Miles (if address data not provided)*
 - *Census Block ID*
 - *Provider Name*
 - *DBA Name*
 - *FRN*
 - *ID (sequential and unique)*
 - *Technology of Transmission*
 - *Max. Advertised Downstream Speed*
 - *Max. Advertised Upstream Speed*
 - *Typical Downstream Speed*
 - *Typical Upstream Speed*

AND

- *Census TIGER Road Segments where census blocks <= 2 Square Mile (if address data not provided)*
 - *TIGER Centerline ID (TLID)*
 - *Provider Name*
 - *DBA Name*
 - *FRN*
 - *ID (sequential and unique)*
 - *Technology of Transmission*
 - *Max. Advertised Downstream Speed*
 - *Max. Advertised Upstream Speed*
 - *Typical Downstream Speed*
 - *Typical Upstream Speed*

OR

Wireless Service Only Not Provided in any of the above formats

- *By shapefile*
 - *Provider Name*
 - *DBA Name*
 - *FRN*
 - *Technology of Transmission*
 - *Spectrum Used*
 - *Max. Advertised Downstream Speed*
 - *Max. Advertised Upstream Speed*
 - *Typical Downstream Speed*
 - *Typical Upstream Speed*

OR

Broadband Overview Speed Characteristics by MSA, CMA or County

- *Provider Name*
- *DBA Name*
- *FRN*
- *MSA, CMA or County*
- *Technology of Transmission*
- *Subscriber-Weighted Nominal Speed*

B. Broadband Service Infrastructure

- *Last Mile Connection Points (Optional)*
 - *Provider Name*
 - *DBA Name*
 - *FRN*
 - *Technology of Transmission*
 - *Serving Facility Backhaul Capacity*
 - *Servicing Facility Backhaul Type*
 - *End-Users Served*
 - *Latitude*
 - *Longitude*
 - *Elevation*

- *Middle-mile and Backbone Interconnection Points*
 - *Provider Name*
 - *DBA Name*
 - *FRN*
 - *Ownership*
 - *Serving Facility Capacity*
 - *Servicing Facility Type*
 - *Latitude*
 - *Longitude*
 - *Elevation*

C. Community Anchor Institutions

- *Name*
- *Address*
- *Latitude*
- *Longitude*
- *Category*
- *Broadband Service?*
- *Technology of Transmission*
- *Advertised Downstream Service Speed*
- *Advertised Upstream Service Speed*

18. I don't want my competition to see my data, will the data I submit be available to anyone and shown on the website?

No. Your data is completely secure. Website users will only see information for a specific address or point that they select.